

Notice of References Cited

Application/Control No.

09/552,818

Applicant(s)/Patent Under Reexam

Schweitzer et al.

Examiner

Marc Thompson

Art Unit

2142

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NON-PATENT DOCUMENTS

	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
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V	Busniess Wire, "Narus and Portal Join to Provide Internet Service Providers Full Customer Management and Billing Solutions"; March 1999
W	Reardon, M.; "Serving Up QoS End to End", Data Communications; pages 25-27, November 1998
X	"Narus Intelligence", service brochure, digitally dated PDF file, February 1999

^{*} A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a).¹ Dates in MM-YYYY format are publication dates.² Classifications may be U.S. or foreign.